



Office of the Mayor
Hon. Stephanie A. Miner, Mayor

FOR IMMEDIATE RELEASE
DATE: July 3, 2013

CONTACT: Alexander Marion
Press Secretary (315) 448-8044

**MINER ANNOUNCES MAJOR
TECHNOLOGY IMPROVEMENTS IN
DOG LICENSING AND
ANIMAL CONTROL SYSTEMS**

*New Technology Allows Dog Owners to Renew Licenses Online;
Animal Control Officers to Access Records Remotely*

*Miner: This Is a Step Forward In Our Ability to Provide City
Services*

SYRACUSE, N.Y. – Mayor Stephanie A. Miner announced today major changes to how City of Syracuse dog owners interface with their government. New technology enables animal owners to renew dog licenses online and connects that software to animal control agents in the field.

“We are excited to present this major upgrade in technology to City of Syracuse residents,” said Mayor Stephanie A. Miner. “The dog days are over for tech-savvy residents who have wanted to renew their dog licenses online. This is a step forward in our ability to provide city services to constituents in the mediums they use most.”

“The reason I pushed so hard for this proposal is because it will make renewing a dog license even simpler and easier,” said Third District Common Councilor Bob Dougherty. “With this new, user friendly online software, we will encourage more residents to register their dogs and most importantly keep their registrations up to date. Renewing licenses is as low as just \$10 a year—the cost of three cups of coffee—and is so important for families and our community. I am proud to have worked with the administration and my colleagues to ensure this happened.”



Office of the Mayor
Hon. Stephanie A. Miner, Mayor

FOR IMMEDIATE RELEASE

DATE: July 3, 2013

CONTACT: Alexander Marion
Press Secretary (315) 448-8044

The new software will allow dog owners to use the internet and renew their licenses by going to the City of Syracuse website, http://www.syr.gov.net/city_clerk_licenses.aspx, filling out a brief form, and making a secure payment. There will be an additional \$1.75 fee for credit card processing. The renewal fee will remain \$10 for spayed and neutered dogs, \$20 for those which are not. Renewal will be automatically entered into the city registry. To qualify to renew a license, rabies vaccinations need to be current. As required by New York State law, first time licenses still must be purchased from City Hall or by mail. All dogs four months of age and older are required to be registered by New York State law and City of Syracuse ordinance.

“Licensing is important to a dog and its family,” added Mayor Miner. “Having a dog licensed means, should he or she be lost and then found, the owners have a greater likelihood of being reunited with their pet. Additionally, registration proves legal ownership of the animal. Furthermore, it protects communities against rabies by ensuring dogs are up to date on their shots.”

The city has also implemented a new animal control software system which will also be linked to animal control officers in the field, giving staff real time access to information while on the street. It will provide a dog’s history to officers and give them the opportunity to make updates on scene. They will also be able to search by animal and owner, allowing officers the ability to see if a specific animal or a specific owner has a history of dog-related violations. The software instantly develops “actions by incident” reports, which are required in court, and currently take extended staff time to compile from paper records.

###

233 EAST WASHINGTON STREET * SYRACUSE, NEW YORK 13202

315-448-8005 | www.syr.gov.net

[Facebook](#) | [YouTube](#) | [Twitter](#) | [Flickr](#)