

Important Safety Message

From National Grid

nationalgrid

For homeowners:

Call before you dig – call 811

Just because you hired a professional to do some work for you, landscaping, remodeling, etc., doesn't mean that it isn't your responsibility to call 811, or ask your contractor to call 811 to find out what's below.

By calling 811, you'll not only protect yourself and your property from damage and injury but also if there are underground cables, you or your contractor could potentially hit them leaving people and students working from home, at this time of the Covid-19 pandemic, without valuable electricity to work and homeschool.

- **Call 811 | digsafelynewyork.com**
- Before you call, pre-mark your proposed dig area with white paint, flags and/or stakes.
- Wait the required time for utilities to locate and mark their lines before you dig.

So, remember, you play a part as well. Whether you've hired a professional contractor or doing it yourself, remember to call 811 before digging - it's the law and it's **FREE!**

For excavators:

Notify 811, and dig with care

- State law requires you to call Dig Safely New York or make an online request at least two full working days before any excavation starts, excluding the date of your call, weekends and legal holidays. - This **FREE** service will arrange for marking of buried natural gas lines and other utilities so you can work a safe distance away from them. - **Call 811 | digsafelynewyork.com**
- Before you call, pre-mark your proposed dig area with white paint, flags and/or stakes.
- Wait the required time for utilities to locate and mark their lines before you dig.
- Physically locate marked natural gas pipelines by hand digging. If you cannot locate marked pipelines, **STOP** digging and contact National Grid immediately.
- Do not use mechanical excavation equipment within the "tolerance zone," which spans the width of a marked utility plus 24 inches from each indicated outside edge. Use **ONLY** hand tools or vacuum technology within this safety zone.
- If your excavation will cross a cast iron gas main or run parallel nearby, notify the 811 service and National Grid well in advance. Remember to call before you dig – it's the law



**Know what's below.
Call before you dig.**